













Digital Newsletter





Digital Care Hub updates

Invitation to a care provider workshop on Bring Your Own Devices (BYOD)
The Digital Care Hub are running a workshop for providers of adult social care to discuss BYOD usage, policies, and security. We hope to learn more about experiences with personal device use within care organisations in order to better support providers in following BYOD approaches securely.

The workshop will take place via Teams on Wednesday 22nd January 10-11am.

If you would like to attend to discuss your experiences and learn more about BYOD security, please contact: niamh.bridsonhubbard@thepsc.co.uk

Digital Care Insights - New LinkedIn newsletter

We have published our first Digital Care Insights' LinkedIn newsletter. This is separate from our Digital Care Hub newsletter and will be more of a thought leadership channel – including a key lead article, and short news pieces. The target audience will be senior leaders, policymakers and – in time – a wider digital and cyber audience.

See newsletter here Digital Care Insights - No1



BLMK Local Support Organisation Data Security Protection Toolkit Support offer

Data Security Protection Toolkit (DSPT)

The <u>Data Security and Protection Toolkit</u> (DSPT) helps adult social care providers in England to check and improve how they keep people's information safe. It is the official self-assessment tool for the care sector and is widely recognised by CQC, local authorities and the NHS.

Care providers must review, update and republish their toolkit assessment at least once every year, otherwise it goes out of date and it is invalid. We recommend that this is kept up to date throughout the year, especially if providers have introduced new systems or services. Providers can make changes to toolkit questions and republish at any time throughout the year. However, the toolkit does have to be published *at least* once every toolkit year. **The updated DSPT for 2024-25 is now available** – so it is a great time to complete your DSPT assessment.

Better Security, Better Care is a national and local support programme to help adult social care providers to store and share information safely. It covers paper and digital records and focuses on helping care providers to complete the Data Security and Protection Toolkit – the annual, online self-assessment.

As a care provider, the programme will help you to evaluate and improve your data and cyber security. This means you can reassure the people you support and their families, your staff, commissioners, regulators, and health and care partners, that you are following good practice – and meeting legal and regulatory requirements.

You do not have to be a data or digital expert to get support. The programme can support you – wherever you are on your data security journey.

Watch a video that explains more about the DSPT https://youtu.be/yyZ5qikJXWq?si=CBicKpqur6XbjWKR

You are not alone, and the team is here to help

All of the information can be overwhelming, it can be hard to know what you need to do. The DSPT is a great way to take a birds eye view of your policies, processes and procedures and work through it in one. You can have peace of mind that you are doing everything you can to protect people's info.



Follow the Beds Care Group website link to contact the team, check your DSPT Status and access a range of resources. <u>Data Security Protection Toolkit (DSPT) - Bedfordshire Care Group (bedscaregroupltd.co.uk)</u>

Follow the link to find out more: <u>Benefits - Bedfordshire Care Group</u> (<u>bedscaregroupltd.co.uk</u>)

Visit the Digital Care Hub webpages here – Data Security - Data Protection and Cyber Security - Digital Care Hub





Digital Care Hub provides advice and support to the adult social care sector on technology, data protection and cyber security. Visit the website <u>Digital Care</u> Hub - Run by social care providers for social care providers. which offers:

- Data and Cyber Security free guidance, tools and advice to help you understand your data protection and Cyber Security arrangements
- Funding Opportunities
- Skills and Training
- Resources download documents to support you with digitisation.
- Connectivity, Software and Equipment Find information about internet connectivity, different types of care software and hardware.
- Data Security and Protection e-learning.

Welcome 1:1 support

Contact the team, we are here to support

Email <u>SCHHServicedevelopment@centralbedfordshire.gov.uk</u>





Drop-in sessions

Digitisation has become central to how care and support is being provided and it is increasingly important that all Care Providers have access to the right tools and support.

Come along to our drop-in sessions over lunch!

Every Tuesday's between 12:00-13:00. Microsoft Teams meeting

Join on your computer, mobile app or room device

Click here to join the meeting Meeting ID: 372 182 179 741

Passcode: UNKnYM

<u>Download Teams</u> | <u>Join on the web</u> <u>Learn More</u> | <u>Meeting options</u>



- Your Digital Lead will be on hand to answer any questions you might have around any of the digital initiatives.
- If you want to know what you should be doing about Data and Cyber Security, we can help!
- You don't need to attend the full hour, however long suits you!

For more information, please contact SCHHServicedevelopment@centralbedfordshire.gov.uk

Access presentations and webinar recordings on the Better Security, Better Care programme

You can access a range of pre-recorded webinars to support you through your DSPT. Presentations and webinar recordings - Digital Care Hub

Digital Social Care have also collated all of the questions from the webinar series in to one comprehensive Q&A on link: **Answer DSPT questions | Digital Care Hub**



Care Groups: Check your DSPT now – you could be missing out

Calling all care groups: have you recently completed your Data Security and Protection Toolkit? Have you included all your branches and sites within your DSPT?

If not, they will not be covered by your DSPT publication.

We are aware that some large care groups have not added branches to their DSPT publication. It's an easy thing to overlook – but don't worry, it's also an easy thing to put right.

Read more here: <u>Care groups: check your DSPT now – you could be missing out – Digital Care Hub</u>

DSPT guidance videos

We have added two videos to the DSPT online guidance:

This is a quick guide to registering and publishing the DSPT for care groups with multiple sites.

DSPT for multi-site organisations

How to publish or republish, and share your DSPT assessment with staff, Care Quality Commission inspectors, commissioners, people drawing on your services and family carers.

How to publish and share your DSPT, including how to access the certificate.

DSPT video guides

Digital Care Hub have updated the DSPT guidance to include videos on answering DSPT questions. You can see these in each section. As you will see, the videos cover a group of questions on a related topic - such as data protection policies and privacy notices - rather than one video per question. We hope this enables care providers to understand the connections between questions.

You can view the videos under Answer DSPT questions: https://www.digitalcarehub.co.uk/dspt/answer-dspt-questions/

We do hope that the revised guide helps you to complete your DSPT, but if you need more support, please contact <u>SCHHServicedevelopment@centralbedfordshire.gov.uk</u>



Webinars coming up Using the DSPT for the first time

This webinar is for care providers who have never used the DSPT before. It will cover how to:

- Register for the DSPT including how to register if you have multiple services and sites.
- Complete to Approaching Standards and Standards Met
- Publish your DSPT standard
- Access free, official support from the Better Security, Better Care programme.

Dates include:

- 22nd January 10.00hrs 11.30hrs
- 31st January 14.30hrs 16.00hrs
- 3rd February 10.00hrs 11.30hrs
- 10th February 10.00hrs 11.30hrs
- 17th February 10.00hrs 11.30hrs
- 24th February 10.00hrs 11.30hrs

For further information and to book a space email:

SCHHServicedevelopment@centralbedfordshire.gov.uk

Review & republish your DSPT

Because things change, you need to review and republish your toolkit every year so that it reflects your current data and cyber security arrangements. For example, you may have introduced new staff, data systems, technology or services – which in turn will impact on how you manage your information.

This webinar is for care providers who have published before and are reviewing and republishing their DSPT. It will cover what has changed within the Toolkit for 2022/23, as well as how to:

- Login to your DSPT account
- Review your DSPT including what is different if you were previously published at Entry Level or Approaching Standards
- Complete to at least Standards Met
- Publish your DSPT standard
- Access free, official support from the Better Security, Better Care programme.



Dates include:

- 23rd January 10.00hrs 11.30hrs
- 28th January 10.00hrs 11.30hrs
- 6th February 14.30hrs 16.00hrs
- 13th February 14.30hrs 16.00hrs
- 20th February 14.30hrs 16.00hrs
- 27th February 14.30hrs 16.00hrs

For further information and to book a space email: SCHHServicedevelopment@centralbedfordshire.gov.uk

National webinars

The central team host regular monthly introductory webinars around DSPT, cyber security, data protection and other related topics with recordings available on the website. www.digitalcarehub.co.uk/events





The Better Security, Better Care programme provides national and local support and training to help care providers to complete the Data Security and Protection Toolkit.

Digital Care Hub have also developed an e-learning course for staff on data security. This course will enable care providers to meet the training requirement within the DSPT. <u>Data Security And Protection In Social Care</u> Course

Hosting regular webinars on completing the DSPT for the first time and how to review and republish your DSPT.

Read more here: <u>DSPT training and webinars - Digital Care Hub</u>

Data Security and Protection: eLearning for Data Protection Leads

Join us for the launch of our latest free elearning course. This new course is specifically for staff who take overall senior responsibility for a care provider's data security and protection work. This doesn't need to fall on the Registered Manager's shoulders but should be someone who has enough seniority that they can fulfil their responsibilities. Elements of this role could be shared between more than one



person. For example, in large organisations there may be one senior person responsible for managing risks and another responsible for information governance.

Our launch webinar will explore

- Course content
- Who it is for
- How to access the course

Everyone is welcome, but the launch webinar will be particularly valuable to:

- Existing and potential data security and protection leads
- Training leads
- Registered managers

Location: Zoom **Date:** 23rd January

Time: 2 pm

Book here <u>Data Security and Protection: eLearning for Data Protection Leads - Digital</u> Care Hub

DSPT In-Depth - Should you complete the non mandatory questions?

This webinar is part of our 'DSPT In-Depth' series where we dive deep into different sections of the care sector's DSPT.

The Data Security and Protection Toolkit (DSPT) is the officially-recognised, free, online self-assessment of health and social care providers' data security and protection policies, procedures and processes.

This session will focus on all the additional non mandatory questions of the DSPT and explore how they can enhance your overall Data Security and Protection.

Event

Location: Zoom **Date:** 29th January

Time: 2 pm

Book here <u>DSPT In-Depth - Should you complete the non mandatory questions?</u> <u>Tickets, Wed, Jan 29, 2025 at 2:00 PM | Eventbrite</u>



Caldicott Guardian Learning Network

This session aims to bring together a range of Caldicott Guardians to learn, share and explore the growing role of a Caldicott Guardian in respect to adult social care. Caldicott Guardians from both local authorities and care provider organisations are invited to join this session.

Join us for the 3rd session of this Caldicott Guardian Learning Network on the 6 February at 12:00 - 13:00.

These webinars will provide an overview for care and support providers about the Caldicott principles, the statutory framework underpinning these principles, the role of the Caldicott Guardian with considerations about what it involves and how to explore appointing one and the different approaches that organisations take to fulfilling the Caldicott principles around data confidentiality and sharing.

Find out more and k	oook here: <u>Caldico</u>	tt Guardian Learn	ing Network - Dig	<u>gital</u>
1hr				
Duration:				
12:00				
Start:				
Zoom				
Location:				
Thursday 6th Februa	ary 2025			
Date:				

Care Hub

Completing the Data Security and Protection Toolkit for the first time

The Data Security and Protection Toolkit (DSPT) is an online self-assessment tool to help adult social care providers in England to store and share information safely. It shows you what you need to do to keep people's information safe, and to protect your business from the risk of a data breach or a cyber attack. It covers both paper and digital records.

It also reassures everyone you work with that you are taking data security seriously, which in turn can open up access to NHSmail and shared records systems such as GP



Connect and proxy access. Care providers must have an up-to-date DSPT in place to meet NHS contracts – and local authorities and CQC inspectors increasingly expect you to have it.

Care providers should complete the toolkit at least once a year.

It will cover how to:

- Register for the DSPT including how to register if you have multiple services and sites
- Complete to Approaching Standards and Standards Met
- Publish your DSPT
- Access free, official support from the Better Security, Better Care programme.

Date:

Tuesday 11th February 2025

Location:

Online / Webinar

Start:

15:00

Duration:

1hr

Book here: <u>Completing the Data Security and Protection Toolkit for the first time - Digital Care Hub</u>

