



**DSPT**  
Better Security.  
Better Care.



**Digital**  
Care Hub



# Digital Newsletter



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## User testing for the BYOD tool

The PSC have been putting the final touches to the BYOD policy builder tool and would value the input of users from all service types, sizes and digital maturity to ensure that it is suitable for the whole sector to use. They still have availability for user testing in the weeks commencing the **16th and 23rd June** and we would love to hear from any providers that would like to take part

If you were interested or know anyone who would, please send referrals to Claire at [claire@digitalcarehub.co.uk](mailto:claire@digitalcarehub.co.uk)

## The countdown is on! Update your DSPT by 30 June 2025

If you run an adult social care service in England, it's time to get ready for the 30 June 2025 to update your Data Security and Protection Toolkit (DSPT).

The DSPT isn't just a box-ticking exercise. It's an essential, annual self-assessment that shows you're taking data protection and cyber security seriously – and that you're following good practice to keep people's confidential information safe.

The **Better Security, Better Care programme** offers a wide range of **free support** – no matter where you are in your DSPT journey.

Whether you're completing the DSPT for the first time or republishing it for another year, you don't have to do it alone. The Better Security, Better Care programme is here to help with free support, guidance, training and one-to-one help.

**Read More here:** [The countdown is on! Update your DSPT by 30 June 2025 - Digital Care Hub](#)

### Local one-to-one support

You can also get free, personalised support where we can guide you through the process and help you gather the evidence you need.

DSPT prep face to face drop in sessions

Wednesday, 06/08/2025, 09.00 to 17:00,

First Central Connect and Collaborate Space, Priory House - First Floor

Book Here: [Data Security & Protection Toolkit prep Workshop prior to completion Tickets, Wed, Aug 6, 2025 at 9:00 AM | Eventbrite](#)

### Reminder DSPT emails queries

For those who have received reminder emails, please see our guidance below:

1 – If the site has never had someone register against it individually and it has not previously been included in a publication, I expect that no reminder is sent?

**If the site does not have an admin user set up, they would not receive an email.**

2 – If the site has never had someone register against it individually but it has previously been included in a publication, would anyone receive a reminder?

**No, they would not receive a reminder. If the site does not have an admin user set up, they would not receive an email.**

3 – If the site has had someone register against the site in the past (be this the same or a different person from the one who is registered against the HO publication), then whomever has registered against the site will be receiving the reminder emails.

**Yes, if the site had someone historically had a user set up then they would still receive a reminder email**

Having problems logging in to your DSPT? Your administrator may have changed <https://www.digitalcarehub.co.uk/dspt/register-login-or-change-dspt-registration/>

All staff need to have completed data security training in the last 12 months. Use our DSPT-compliant elearning for staff. It's free, quick and easy to use.

<https://www.digitalcarehub.co.uk/digital-skills-and-training/elearning/>

## BLMK ICS Updates

### Digital care records help local care provider to deliver safer, better and personalised care

The Digitising Social Care programme team at Bedfordshire, Luton and Milton Keynes Integrated Care System has been supporting local care providers to embrace digital social care records (DSCR).

When Sembia Johnson joined M&C Home Support Limited in Bedfordshire as Registered Manager last autumn, she completed the Data Security and Protection Toolkit and applied for an NHSmail account, which in turn enabled them to migrate to the Nourish digital records system.

“We have better control in terms of monitoring and auditing... it ensures better accuracy, better communication, better compliance and better accountability,” she says. “The alert system is fantastic – if there’s something we need to be aware of, we know about it immediately.”

Although Sembia acknowledges there have been some challenges with internet connection and digital literacy, she is certain the DSCR has saved staff time, improved safety and improved quality of care.

To find out more, [read the full case study](#) or email the Digitising Social Care team at [blmkicb.digital.socialcare@nhs.net](mailto:blmkicb.digital.socialcare@nhs.net)



**Image caption:** Sembia Johnson, Registered Manager of M&C Home Support (right) with Care Co-ordinator Lyndsey Connelly-Miller (left) and Director Celia Alves (centre)

## **BLMK Local Support Organisation Data Security Protection Toolkit Support offer**

**Better Security, Better Care is a national and local support programme to help adult social care providers to store and share information safely. It covers paper and digital records and focuses on helping care providers to complete the Data Security and Protection Toolkit – the annual, online self-assessment.**

As a care provider, the programme will help you to evaluate and improve your data and cyber security. This means you can reassure the people you support and their families, your staff, commissioners, regulators, and health and care partners, that you are following good practice – and meeting legal and regulatory requirements.

You do not have to be a data or digital expert to get support. The programme can support you – wherever you are on your data security journey.

Watch a video that explains more about the DSPT

<https://youtu.be/yyZ5qikJXWg?si=CBicKpgur6XbjWKR>

### **You are not alone, and the team is here to help**

All of the information can be overwhelming, it can be hard to know what you need to do. The DSPT is a great way to take a birds eye view of your policies, processes and procedures and work through it in one. You can have peace of mind that you are doing everything you can to protect people's info.

Follow the Beds Care Group website link to contact the team, check your DSPT Status and access a range of resources. [Data Security Protection Toolkit \(DSPT\) - Bedfordshire Care Group \(bedscaregroupltd.co.uk\)](https://www.bedscalegroupltd.co.uk/Data-Security-Protection-Toolkit-(DSPT)-Bedfordshire-Care-Group)

Follow the link to find out more: [Benefits - Bedfordshire Care Group \(bedscaregroupltd.co.uk\)](https://www.bedscalegroupltd.co.uk/Benefits-Bedfordshire-Care-Group)

Visit the Digital Care Hub webpages here –

[Data Security - Data Protection and Cyber Security - Digital Care Hub](https://digitalcarehub.co.uk/Data-Security-Data-Protection-and-Cyber-Security-Digital-Care-Hub)



**Digital Care Hub provides advice and support to the adult social care sector on technology, data protection and cyber security. Visit the website [Digital Care Hub - Run by social care providers for social care providers](#), which offers:**

- Data and Cyber Security – free guidance, tools and advice to help you understand your data protection and Cyber Security arrangements
- Funding Opportunities
- Skills and Training
- Resources – download documents to support you with digitisation.
- Connectivity, Software and Equipment – Find information about internet connectivity, different types of care software and hardware.
- Data Security and Protection e-learning.

## Welcome 1:1 support

**Contact the team, we are here to support**

**Email [SCHHServicedevelopment@centralbedfordshire.gov.uk](mailto:SCHHServicedevelopment@centralbedfordshire.gov.uk)**



## Drop-in sessions

Digitisation has become central to how care and support is being provided and it is increasingly important that all Care Providers have access to the right tools and support.

### **Come along to our drop-in sessions over lunch!**

Every Tuesday's between 12:00-13:00.

Microsoft Teams meeting

### **Join on your computer, mobile app or room device**

[Click here to join the meeting](#)

Meeting ID: 372 182 179 741

Passcode: UNKnYM

[Download Teams](#) | [Join on the web](#)

[Learn More](#) | [Meeting options](#)



- Your Digital Lead will be on hand to answer any questions you might have around any of the digital initiatives.
- If you want to know what you should be doing about Data and Cyber Security, we can help!
- You don't need to attend the full hour, however long suits you!

For more information, please contact

[SCHHServicedevelopment@centralbedfordshire.gov.uk](mailto:SCHHServicedevelopment@centralbedfordshire.gov.uk)



0808 196 4848

[help@digitalcarehub.co.uk](mailto:help@digitalcarehub.co.uk)

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[digitalcarehub.co.uk](https://digitalcarehub.co.uk)

## Access presentations and webinar recordings on the Better Security, Better Care programme

**You can access a range of pre-recorded webinars to support you through your DSPT.** [Presentations and webinar recordings - Digital Care Hub](#)

**Digital Social Care** have also collated all of the questions from the webinar series in to one comprehensive Q&A on link: [Answer DSPT questions | Digital Care Hub](#)

## Care Groups: Check your DSPT now – you could be missing out

**Calling all care groups: have you recently completed your Data Security and Protection Toolkit? Have you included all your branches and sites within your DSPT?**

If not, they will not be covered by your DSPT publication.

We are aware that some large care groups have not added branches to their DSPT publication. It's an easy thing to overlook – but don't worry, it's also an easy thing to put right.



Read more here: [Care groups: check your DSPT now – you could be missing out - Digital Care Hub](#)

## DSPT guidance videos

We have added two videos to the DSPT online guidance:

**This is a quick guide to registering and publishing the DSPT for care groups with multiple sites.** - [DSPT for multi-site organisations](#)

**How to publish or republish, and share your DSPT assessment with staff, Care Quality Commission inspectors, commissioners, people drawing on your services and family carers.** - [How to publish and share your DSPT, including how to access the certificate.](#)

## DSPT video guides

Digital Care Hub have updated the DSPT guidance to include videos on answering DSPT questions. You can see these in each section. As you will see, the videos cover a group of questions on a related topic - such as data protection policies and privacy notices - rather than one video per question. We hope this enables care providers to understand the connections between questions.

You can view the videos under Answer DSPT

questions: <https://www.digitalcarehub.co.uk/dspt/answer-dspt-questions/>

We do hope that the revised guide helps you to complete your DSPT, but if you need more support, please contact [SCHHServicedevelopment@centralbedfordshire.gov.uk](mailto:SCHHServicedevelopment@centralbedfordshire.gov.uk)

## Webinars coming up

### Using the DSPT for the first time

This webinar is for care providers who have never used the DSPT before. It will cover how to:

- Register for the DSPT – including how to register if you have multiple services and sites.
- Complete to Approaching Standards and Standards Met
- Publish your DSPT standard
- Access free, official support from the Better Security, Better Care programme.

Dates include:

- 9<sup>th</sup> June 11.00hrs – 12.30hrs
- 16<sup>th</sup> June 11.00hrs – 12.30hrs
- 23<sup>rd</sup> June 11.00hrs – 12.30hrs
- 30<sup>th</sup> June 11.00hrs – 12.30hrs

For further information and to book a space email:

[SCHHServicedevelopment@centralbedfordshire.gov.uk](mailto:SCHHServicedevelopment@centralbedfordshire.gov.uk)

## Review & republish your DSPT

Because things change, you need to review and republish your toolkit every year so that it reflects your current data and cyber security arrangements. For example, you may have introduced new staff, data systems, technology or services – which in turn will impact on how you manage your information.

This webinar is for care providers who have published before and are reviewing and republishing their DSPT. It will cover what has changed within the Toolkit for 2022/23, as well as how to:

- Login to your DSPT account
- Review your DSPT – including what is different if you were previously published at Entry Level or Approaching Standards
- Complete to at least Standards Met
- Publish your DSPT standard
- Access free, official support from the Better Security, Better Care programme.

Dates include:

- 20<sup>th</sup> June 11.00hrs – 12.30hrs
- 27<sup>th</sup> June 11.00hrs – 12.30hrs
- 4<sup>th</sup> July 11.00hrs – 12.30hrs
- 11<sup>th</sup> July 11.00hrs – 12.30hrs

For further information and to book a space email:

[SCHHServicedevelopment@centralbedfordshire.gov.uk](mailto:SCHHServicedevelopment@centralbedfordshire.gov.uk)

## National webinars

The central team host regular monthly introductory webinars around DSPT, cyber security, data protection and other related topics with recordings available on the website.

[www.digitalcarehub.co.uk/events](http://www.digitalcarehub.co.uk/events)



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**The Better Security, Better Care programme provides national and local support and training to help care providers to complete the Data Security and Protection Toolkit.**

**Digital Care Hub have also developed an e-learning course for staff on data security. This course will enable care providers to meet the training requirement within the DSPT. [Data Security And Protection In Social Care Course](#)**

Hosting regular webinars on completing the DSPT for the first time and how to review and republish your DSPT. Read more here: [DSPT training and webinars - Digital Care Hub](#)



## **Completing your DSPT ahead of the June deadline**

The Data Security and Protection Toolkit (DSPT) is an online self-assessment tool to help adult social care providers in England to store and share information safely.

It shows you what you need to do to keep people's information safe, and to protect your business from the risk of a data breach or a cyber attack. It covers both paper and digital records.

It also reassures everyone you work with that you are taking data security seriously, which in turn can open up access to NHSmail and shared records systems such as GP Connect and proxy access. Care providers must have an up-to-date DSPT in place to meet NHS contracts – and local authorities and CQC inspectors increasingly expect you to have it.

Care providers should complete the toolkit at least once a year.

It will cover how to:

- Register for the DSPT – including how to register if you have multiple services and sites
- Complete to Approaching Standards and Standards Met
- Publish your DSPT
- Access free, official support from the Better Security, Better Care programme

Date: Tuesday 10th June 2025

Location: Online

Start: 15:00 - Duration: 1hr

Book here: [Completing your DSPT ahead of the June deadline - Digital Care Hub](#)

## **Exploring the Best Technology for Care Workers**

In this joint webinar with the Care Workers Charity, we'll be exploring the role of technology in care work, focusing on identifying the most effective tools for different situations. The discussion will feature insights from frontline care workers, as well as contributions from Think Local, Act Personal (TLAP). Key topics will include how technology can enhance care delivery, improve communication, and streamline daily tasks in the care sector. Attendees will gain valuable perspectives on the latest technological advancements and practical solutions for care workers.

Who can attend?

These sessions have been designed for adult social care providers in England and are aimed at people who make decisions about the use of technology in care services.

This might include:

- Owners
- Registered Managers
- Nurses
- Senior Care Staff
- Administrators

Date: Thursday 12th June 2025

Location: Online- Zoom

Start: 11:00 - Duration: 1.5hr

Book Here: [Exploring the Best Technology for Care Workers - Digital Care Hub](#)

### **Caldicott Guardian Learning Network**

CGs from both local authorities and care provider organisations are invited to join.

The purpose is to provide support to all those across the care sector who have the Caldicott Guardian role as part of their jobs, offer a networking, sharing and learning space for them all as well as promote the role as best practice and the importance of having one/ access to one in social care services. To encourage and explore innovation in relation to the role and influence future ways of working.

#### Principles of CG Networks & Collaboration

- Collaborate and cooperate, to strengthen the Caldicott Guardian's role in data governance across social care
- Be open. Communicate openly about concerns, issues, or opportunities relating to Caldicott Guardians and information governance in social care.
- Learn, develop, and seek to achieve full potential. Share information, experience, materials, and skills to learn from each other and develop effective collaboration.
- Adopt a positive outlook. Behave in a positive, proactive, and timely manner.
- Keep the group up to date on data governance developments to Caldicott Guardians in the sector, feeding back key information and potential of new approaches/ practice

Who should attend?

These sessions have been designed for Caldicott Guardians working in adult social care. This can include staff in care organisations who undertake the role of Caldicott Guardian or have a Caldicott function in their job role, for example:

- Owners
- Registered Managers
- Nurses
- Senior Care Staff
- Administrators
- IT Professionals
- Quality & Compliance Leads

The session is organised by Digital Care Hub and will be chaired by the National Care Forum.

Date: Thursday 12th June 2025

Location: Online / Webinar

Start: 12:00

Duration: 1hr

Book here: [Caldicott Guardian Learning Network - Digital Care Hub](#)

### **Review and Republish Data Security and Protection Toolkit for Social Care**

The Data Security and Protection Toolkit (DSPT) is an online self-assessment tool to help adult social care providers in England to store and share information safely. Because things change, you need to review and republish your toolkit every year so that it reflects your current data and cyber security arrangements. For example, you may have introduced new staff, data systems, technology or services – which in turn will impact on how you manage your information.

This webinar is for care providers who have published before, and are reviewing and republishing their DSPT.

It will cover what has changed within the Toolkit for 2023/24, as well as how to:

- Login to your DSPT account
- Review your DSPT – including what is different if you were previously published at Entry Level or Approaching Standards
- Complete to at least Standards Met
- Publish your DSPT standard
- Access free, official support from the Better Security, Better Care programme.

Date: Tuesday 17th June 2025

Location: Online / Webinar

Start: 15:00

Duration: 1hr

Book Here: [Review and Republish Data Security and Protection Toolkit for Social Care - Digital Care Hub](#)

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