













Digital Newsletter





Review and update your DSPT – 1 month to go!

You may have received a reminder from the national DSPT team to complete your Data Security and Protection Toolkit (DSPT) ahead of the 30 June deadline.

If you haven't started yet, now is a great time to log in and check your progress or register if you're new to DSPT.

Top tip:

Make sure you're registered correctly as a single site or multi-site organisation. This affects how you complete and publish your DSPT. If you're not sure, this guidance can help.

Support with your DSPT: <u>Data Security and Protection Toolkit | Digital Care Hub</u>

Local one-to-one support

You can also get free, personalised support where we can guide you through the process and help you gather the evidence you need.

DSPT prep face to face drop in sessions
Wednesday, 06/08/2025, 09.00 to 17:00,
First Central Connect and Collaborate Space, Priory House - First Floor
Book Here: <u>Data Security & Protection Toolkit prep Workshop prior to completion</u>
Tickets, Wed, Aug 6, 2025 at 9:00 AM | Eventbrite



Care Tech Standards - Have your say

We want to hear your thoughts on standards for care technology



The Department of Health and Social Care are currently consulting with care providers on new standards for care technology. Make sure you have your say!

This 3 question survey closes 30th May – Complete the survey <u>Setting new standards</u> <u>for care technology</u>

Three years of the Digitising Social Care programme

Peter Skinner, Programme Director of NHS England's Digitising Social Care, reflects on the last 3 years and what's coming next in this blog. You can also access a YouTube recording of our webinar on this topic.

Find out more here: <u>Three Years of Digital Transformation: reflecting on our progress to date | Digitising Social Care</u>

Strengthening the links between GPs and care providers

Alison Taylor, from the Digitising Social Care programme, discusses the benefits of accessing GP information via GP Connect in this blog.

GP Connect is a system that allows social care staff to securely access GP records for the individuals they care for – including their last three encounters, immunisations, medications, and allergies. Having worked on GP Connect since the very beginning, it's clear that strengthening the links between GPs and adult social care providers is crucial for all those involved in the care system.

Find out more here: <u>Strengthening the links between GPs and care providers</u> <u>Digitising Social Care</u>



BLMK Local Support Organisation Data Security Protection Toolkit Support offer

Better Security, Better Care is a national and local support programme to help adult social care providers to store and share information safely. It covers paper and digital records and focuses on helping care providers to complete the Data Security and Protection Toolkit – the annual, online self-assessment.

As a care provider, the programme will help you to evaluate and improve your data and cyber security. This means you can reassure the people you support and their families, your staff, commissioners, regulators, and health and care partners, that you are following good practice – and meeting legal and regulatory requirements.

You do not have to be a data or digital expert to get support. The programme can support you – wherever you are on your data security journey.

Watch a video that explains more about the DSPT https://youtu.be/yyZ5qikJXWq?si=CBicKpgur6XbjWKR

You are not alone, and the team is here to help

All of the information can be overwhelming, it can be hard to know what you need to do. The DSPT is a great way to take a birds eye view of your policies, processes and procedures and work through it in one. You can have peace of mind that you are doing everything you can to protect people's info.

Follow the Beds Care Group website link to contact the team, check your DSPT Status and access a range of resources. Data Security Protection Toolkit (DSPT) -Bedfordshire Care Group (bedscaregroupltd.co.uk) Follow the link to find out more: <u>Benefits - Bedfordshire Care Group</u> (bedscaregroupltd.co.uk)

Visit the Digital Care Hub webpages here – <u>Data Security - Data Protection and Cyber Security - Digital Care Hub</u>





Digital Care Hub provides advice and support to the adult social care sector on technology, data protection and cyber security. Visit the website Digital Care

Hub - Run by social care providers for social care providers. which offers:

- Data and Cyber Security free guidance, tools and advice to help you understand your data protection and Cyber Security arrangements
- Funding Opportunities
- Skills and Training
- Resources download documents to support you with digitisation.
- Connectivity, Software and Equipment Find information about internet connectivity, different types of care software and hardware.
- Data Security and Protection e-learning.

Welcome 1:1 support

Contact the team, we are here to support

Email SCHHServicedevelopment@centralbedfordshire.gov.uk



Drop-in sessions

Digitisation has become central to how care and support is being provided and it is increasingly important that all Care Providers have access to the right tools and support.

Come along to our drop-in sessions over lunch!

Every Tuesday's between 12:00-13:00. Microsoft Teams meeting

Join on your computer, mobile app or room device

Click here to join the meeting Meeting ID: 372 182 179 741 Passcode: UNKnYM

Download Teams | Join on the web

Learn More | Meeting options



- Your Digital Lead will be on hand to answer any questions you might have around any of the digital initiatives.
- If you want to know what you should be doing about Data and Cyber Security, we can help!
- You don't need to attend the full hour, however long suits you!

For more information, please contact

SCHHServicedevelopment@centralbedfordshire.gov.uk



Access presentations and webinar recordings on the Better Security, Better Care programme

You can access a range of pre-recorded webinars to support you through your DSPT. Presentations and webinar recordings - Digital Care Hub

Digital Social Care have also collated all of the questions from the webinar series in to one comprehensive Q&A on link: **Answer DSPT questions | Digital Care Hub**

Care Groups: Check your DSPT now – you could be missing out

Calling all care groups: have you recently completed your Data Security and Protection Toolkit? Have you included all your branches and sites within your DSPT?

If not, they will not be covered by your DSPT publication. We are aware that some large care groups have not added branches to their DSPT publication. It's an easy thing to overlook – but don't worry, it's also an easy thing to put right.

Read more here: <u>Care groups: check your DSPT now – you could be missing out - Digital Care Hub</u>

DSPT guidance videos

We have added two videos to the DSPT online guidance:

This is a quick guide to registering and publishing the DSPT for care groups with multiple sites. - DSPT for multi-site organisations

How to publish or republish, and share your DSPT assessment with staff, Care Quality Commission inspectors, commissioners, people drawing on your services and family carers. - How to publish and share your DSPT, including how to access the certificate.



DSPT video guides

Digital Care Hub have updated the DSPT guidance to include videos on answering DSPT questions. You can see these in each section. As you will see, the videos cover a group of questions on a related topic - such as data protection policies and privacy notices - rather than one video per question. We hope this enables care providers to understand the connections between questions.

You can view the videos under Answer DSPT questions: https://www.digitalcarehub.co.uk/dspt/answer-dspt-questions/

We do hope that the revised guide helps you to complete your DSPT, but if you need more support, please contact <u>SCHHServicedevelopment@centralbedfordshire.gov.uk</u>

Webinars coming up Using the DSPT for the first time

This webinar is for care providers who have never used the DSPT before. It will cover how to:

- Register for the DSPT including how to register if you have multiple services and sites.
- Complete to Approaching Standards and Standards Met
- Publish your DSPT standard
- Access free, official support from the Better Security, Better Care programme.

Dates include:

- 2nd June 11.00hrs 12.30hrs
- 9th June 11.00hrs 12.30hrs
- 16th June 11.00hrs 12.30hrs

For further information and to book a space email: SCHHServicedevelopment@centralbedfordshire.gov.uk

Review & republish your DSPT

Because things change, you need to review and republish your toolkit every year so that it reflects your current data and cyber security arrangements. For example, you may have introduced new staff, data systems, technology or services – which in turn will impact on how you manage your information.



This webinar is for care providers who have published before and are reviewing and republishing their DSPT. It will cover what has changed within the Toolkit for 2022/23, as well as how to:

- Login to your DSPT account
- Review your DSPT including what is different if you were previously published at Entry Level or Approaching Standards
- Complete to at least Standards Met
- Publish your DSPT standard
- Access free, official support from the Better Security, Better Care programme.

Dates include:

- 6th June 11.00hrs 12.30hrs
- 13th June 11.00hrs 12.30hrs
- 20th June 11.00hrs 12.30hrs

For further information and to book a space email: SCHHServicedevelopment@centralbedfordshire.gov.uk

National webinars

The central team host regular monthly introductory webinars around DSPT, cyber security, data protection and other related topics with recordings available on the website.

www.digitalcarehub.co.uk/events





The Better Security, Better Care programme provides national and local support and training to help care providers to complete the Data Security and Protection Toolkit.

Digital Care Hub have also developed an e-learning course for staff on data security. This course will enable care providers to meet the training requirement within the DSPT. <u>Data Security And Protection In Social Care</u> Course

Hosting regular webinars on completing the DSPT for the first time and how to review and republish your DSPT. Read more here: <u>DSPT training and webinars - Digital Care Hub</u>



Completing your DSPT ahead of the June deadline

The Data Security and Protection Toolkit (DSPT) is an online self-assessment tool to help adult social care providers in England to store and share information safely. It shows you what you need to do to keep people's information safe, and to protect your business from the risk of a data breach or a cyber attack. It covers both paper and digital records.

It also reassures everyone you work with that you are taking data security seriously, which in turn can open up access to NHSmail and shared records systems such as GP Connect and proxy access. Care providers must have an up-to-date DSPT in place to meet NHS contracts – and local authorities and CQC inspectors increasingly expect you to have it.

Care providers should complete the toolkit at least once a year.

It will cover how to:

- Register for the DSPT including how to register if you have multiple services and sites
- Complete to Approaching Standards and Standards Met
- Publish your DSPT
- Access free, official support from the Better Security, Better Care programme

Date: Tuesday 10th June 2025

Location: Online Start: 15:00 Duration: 1hr

Book here: Completing your DSPT ahead of the June deadline - Digital Care Hub

Exploring the Best Technology for Care Workers

In this joint webinar with the Care Workers Charity, we'll be exploring the role of technology in care work, focusing on identifying the most effective tools for different situations. The discussion will feature insights from frontline care workers, as well as contributions from Think Local, Act Personal (TLAP). Key topics will include how technology can enhance care delivery, improve communication, and streamline daily tasks in the care sector. Attendees will gain valuable perspectives on the latest technological advancements and practical solutions for care workers.



Who can attend?

These sessions have been designed for adult social care providers in England and are aimed at people who make decisions about the use of technology in care services.

This might include:

Owners

- Registered Managers
- Nurses
- Senior Care Staff
- Administrators

Date: Thursday 12th June 2025

Location: Online- Zoom

Start: 11:00 - Duration: 1.5hr. Book Here: Exploring the Best Technology for Care

Workers - Digital Care Hub

Review and Republish Data Security and Protection Toolkit for Social Care

The Data Security and Protection Toolkit (DSPT) is an online self-assessment tool to help adult social care providers in England to store and share information safely. Because things change, you need to review and republish your toolkit every year so that it reflects your current data and cyber security arrangements. For example, you may have introduced new staff, data systems, technology or services – which in turn will impact on how you manage your information.

This webinar is for care providers who have published before, and are reviewing and republishing their DSPT.

It will cover what has changed within the Toolkit for 2023/24, as well as how to:

- Login to your DSPT account
- Review your DSPT including what is different if you were previously published at Entry Level or Approaching Standards
- Complete to at least Standards Met
- Publish your DSPT standard
- Access free, official support from the Better Security, Better Care programme.

Date: Tuesday 17th June 2025 Location: Online / Webinar

Start: 15:00 - Duration: 1hr. Book Here: Review and Republish Data Security and

Protection Toolkit for Social Care - Digital Care Hub



Caldicott Guardian Learning Network

This learning network aims to bring together a range of Caldicott Guardians to learn, share and explore the growing role of a Caldicott Guardian in adult social care. Caldicott Guardians from both local authorities and care provider organisations are invited to participate.

The purpose is to provide support to all those across the care sector who have the Caldicott Guardian role as part of their jobs, offer a networking, sharing and learning space and promote the role as best practice.

Location: Zoom

Date: Thursday 12 June Time: 12:00pm - 1:00pm

Book here: Caldicott Guardian Learning Network - Digital Care Hub

Al in Homecare: Top Tips for Smart and Safe Use

This joint webinar, hosted by the Digital Care Hub and Homecare Association, will be an insightful session on the safe use of Al in homecare. This discussion is tailored for adult social care providers in England, and will include:

- Provider Insights: Hear from industry experts and social care providers on the latest trends and challenges.
- Innovative Al Applications: Discover exciting examples of Al transforming homecare.
- Ethical and Safety Considerations: Learn about the key ethical and safety aspects to consider.
- Practical Tips: Get top tips for implementing AI effectively in your practice.

Location: Zoom

Date: Tuesday 24 June **Time:** 2:00pm - 3:00pm

Book Here: Al in Homecare: Top Tips for Smart and Safe Use - Digital Care Hub

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